

What are the costs to use CARGOCLIX?

- The use of the time slot management system Cargoclix at Marquardt Logistik GmbH is free of charge for freight forwarders.

At which locations is a time slot booking by CARGOCLIX required?

- Time slot bookings are required for delivery or collection of goods at **Logistics Center Rietheim** (Untere Breite 4, 78604 Rietheim-Weilheim).
- Time slot bookings are required for delivery or collection of empties at **Empties Center Rietheim** (Untere Breite 6, 78604 Rietheim-Weilheim).

What are the business hours of the ramps?

- **Logistics Center Rietheim** (Untere Breite 4, 78604 Rietheim-Weilheim)
Goods Receipt for purchased parts from suppliers:
 - Monday to Friday, 06:00 a.m. to 09:00 p.m.
Goods Receipt for in-house production parts from Marquardt subsidiaries:
 - Monday to Friday, 08:00 a.m. to 09:00 p.m.
Outgoing Goods for finished goods for customers:
 - Monday 05:30 a.m. to Saturday 03:00 a.m.
- **Empties Center Rietheim** (Untere Breite 6, 78604 Rietheim-Weilheim)
 - Goods Receipt: Monday to Friday, 06:00 a.m. to 08:00 p.m
 - Outgoing Goods: Monday to Friday, 06:00 a.m. to 08:00 p.m

What should you watch out for if you have to collect / deliver at both locations, the Empties Center and the Logistics Center?

- Please book the appropriate time slot at the respective ramps of both locations.
- Please note: Leave enough space between the booked time slots so that your driver has enough time to register again after the first loading / unloading and to change the ramps between the empties and logistics center.

What is the earliest time to book a time slot?

- Time slots can be booked 120 days in advance.

What is the latest time to change already booked time slots?

- The latest time to change booked time slots is 2 hours before the start of the time slot.

When does a driver have to be at the reception and at the ramp at the latest?

- The registration must be made no later than 15 minutes before the start of the booked time slot (the registration is to the right of ramp 1).
- The driver should be at the ramp 5 minutes before the start of the time slot.
- Thus, the driver has enough time to dock on the ramp and prepare the papers.
- **Please note:** If two time slots have been booked (e.g. unloading empties at Empties Center, loading full containers at Logistics Center), the driver must register twice at registration.

When is a driver on time/ too late?

- A driver is on time, if the above mentioned times are observed.
- A driver is too late, if the start of the booked time slot is not adhered to.

What happens, if a driver is too early or too late?

- If the driver is late and cannot keep the time slot, the driver must wait until the next free time slot. The time slot is then booked by Marquardt Logistik GmbH during the registration process.
- If a driver is too early, he has to wait for the start of the booked time slot. If a suitable gap is available, the booked time slot will be moved forward.

What happens, if there is no booked time slot by a forwarding agent?

- If the forwarding agent has not booked a time slot, the driver must wait until a free time slot is available. The time slot is then booked by Marquardt Logistik GmbH during the registration process.
- However, there are long waiting times for the driver.

What happens if there are no time slots available, but the delivery / collection has to be done on the same day?

- In this case, the respective forwarding agent must request a separate time slot booking from Marquardt Logistik GmbH.
- To do this, please contact our order control (Auftragssteuerung):
 - Opening times: Monday to Friday, 07:30 a.m. to 16:00 p.m.
 - E-Mail: AuftragssteuerungLogistik@Marquardt.de
 - Phone: +49 7424 99 28157 or +49 7424 99 28105

What has to be done, when the unloading/loading is finished?

- The driver must leave the ramp with his vehicle immediately after unloading / loading is complete.
- Finally, the driver has to de-register at reception of Logistics Center Rietheim.

What types of loading and unloading can be carried out on the ramps?

- Only rear loading and unloading can be carried out on our ramps.
- Loading/unloading by side is not possible.